

# Community Health Improvement Plan

Following implementation of the National Public Health Performance Standards Program (NPHPSP) and Mobilizing for Action through Planning and Partnerships (MAPP) assessments, the Florida Department of Health in Hillsborough County convened a broad group of system partners in a day-long session in December 2010 to:

- Inform stakeholders and the public
- Engage stakeholders in setting priorities
- Gain collaboration in initiating steps towards a community health improvement plan

The morning session was focused on presenting health indicator data and discussing health, social, and economic issues in the county by using the results of the Community Health Assessment. Also, a presentation on the regional perspective was provided by One Bay Healthy Communities. This allowed attendees to view Hillsborough County in the context of our regional setting and compare the indicators of neighboring counties. The afternoon was focused on identifying priorities. Broad priority areas included:

- Obesity
- Chronic Diseases
- Communicable Diseases
- Injury and Violence
- Access to Healthcare
- Social and Mental Health
- Physical Environment
- Maternal and Child Health

Six work groups were later established and the priorities were narrowed down based on feedback from partners. Each work group met a number of times in person and by conference calls to develop a community health improvement plan for the area of focus. All work groups in their initial meetings had an opportunity to thoroughly explore relevant data and discuss assets and gaps before preparing a plan. The Community Health Improvement Plan (CHIP) was finalized in 2011 and included all of the Priority Areas listed above with the exception of Access to Healthcare and Physical Environment.

#### Monitoring and Reporting

The health department monitors and evaluates progress and changes made on the CHIP over time. This monitoring is done on a biannual basis in the form of a CHIP Biannual Monitoring Report. The report also includes discussion of relevant health indicators for each priority area. The CHIP was recently amended in August 2013 (Version 2) and again in February 2014 (Version 3). As a result, changes were made based on the current needs and resources of the health department and community partners involved. Amendments include: removing the Communicable Diseases and Injury and Violence priority areas; replacing the goals of the Social and Mental Health priority area with a single new goal and objective; and adding an additional objective to the Obesity priority area.

### Priority Area: Maternal and Child Health

#### Community Status:

- Highest 3-yr rate of nonwhite live births under 1500, 2500 grams.
- Highest 3-yr rate of nonwhite infant deaths.
- Highest 3-yr rate of births with first trimester prenatal care.
- Teen pregnancy rates higher than Florida and US rates.

Goal: Raise awareness on infant mortality and morbidity as important health issues in Hillsborough County.

Objective: Results from the next MAPP Community Health Survey (2015), will demonstrate that > than 3.8% of residents understand and have awareness on the incidence and impact of poor birth outcomes and the link between birth outcomes and the general health and wellbeing of the community and its residents.

Baseline: In the FDOH-Hillsborough 2010 Community Themes and Strengths survey only 3.8 % of respondents selected infant death as an important health problem. It was not in the top 10 but at the bottom, 20<sup>th</sup> of 21 in a list of important health issues.

Target: Increase percentage

Strategy: Social Marketing, Advocacy, Education

| Action Steps  | Responsible<br>Team Members | Resources<br>Needed  | Partners   | Outcome (Products)  | Time<br>Frame          |
|---|-----------------------------|--|--|---|------------------------|
| Support system<br>partners in their<br>efforts to<br>implement<br>evidence-based<br>interventions to<br>reduce poor birth<br>outcomes | FDOH-<br>Hillsborough       | Leadership and staff time  | Healthy Start,<br>Reach Up   | -Participation in<br>Healthy Start, Reach<br>up and other partner<br>meetings<br>-Provide RFP Letters of<br>Support for partners as<br>appropriate<br>-Provide financial<br>support when<br>available from FDOH-<br>Hillsborough grant<br>efforts | 2011 –<br>2015         |
| Conduct focus<br>groups with<br>community   | FDOH-<br>Hillsborough       | Staff, interns, preceptors   | Reach Up   | Perceptions and how<br>to target message to<br>the community  | Aug 2011 -<br>Aug 2012 |
| Use results<br>from focus<br>group to<br>identify priority<br>issues  | FDOH-<br>Hillsborough       | Staff, students,<br>interns,<br>preceptor                            | USF,<br>MAPP Partners,<br>FDOH-Hillsborough,<br>Healthy Start,<br>Reach up | Identified list of<br>specific issues that<br>need to be targeted   | Dec 2012               |
| Determine if<br>resources are<br>available to<br>develop and<br>implement a<br>social<br>marketing<br>campaign                        | FDOH-<br>Hillsborough       | Funding,<br>marketing<br>vendor,<br>Request for<br>Proposal<br>(RFP) | Healthy Start,<br>Reach up, FDOH-<br>Hillsborough                          | Funding for social<br>marketing<br>campaign   | Dec 2012               |
| Develop and<br>implement a<br>social marketing<br>campaign  | FDOH-<br>Hillsborough       | Funding,<br>marketing<br>vendor,<br>RFP                              | Healthy Start,<br>Reach Up   | Social marketing<br>campaign  | Jan 2014               |

#### Priority Area: Obesity

Community Status:

- 64.2 % of Hillsborough County adults were overweight/obese in 2007.
- 25.3% of Hillsborough County adults were sedentary in 2007.
- 32.7% of Hillsborough County adults were at a healthy weight in 2007.

Goal: Reduce prevalence of obesity in Hillsborough County.

<u>Objective 1</u>: Create and implement a marketing campaign that increases awareness of the benefits of a healthy weight in Hillsborough County residents by December 2015.

| Strategy: Marketing           |  |   |  |  |               |
|-------------------------------|--|---|--|--|---------------|
| Action Steps                  | Responsible<br>Team Members  | Resources<br>Needed                             | Partners                                     | Outcome (Products)   | Time<br>Frame |
| Select target<br>group        | FDOH-<br>Hillsborough  | Time, Staff<br>Members                          | Partners in<br>Prevention (POP)<br>Committee | Target population  | Dec 2013      |
| Develop a<br>message          | FDOH-<br>Hillsborough  | Time/Staff                                      | POP Committee                                | Cohesive message<br>showing benefits of a<br>healthy weight  | 1/10/14       |
| Identify methods<br>for reach | FDOH-<br>Hillsborough  | Time/staff                                      | POP Committee                                | Marketing methods<br>selected (radio,<br>billboards, buses, GIFT<br>and Healthiest Weight<br>websites) | 3/31/14       |
| Implement<br>messaging        | FDOH-<br>Hillsborough,<br>Advertising                                    | Advertising<br>funding                          | POP Committee,<br>Advertising<br>company     | Advertising reaches community  | 5/31/14       |
| Evaluate                      | Advertising<br>company, FDOH<br>Central Office,<br>FDOH-<br>Hillsborough | Message reach,<br>BRFSS numbers,<br>MAPP Survey | POP Committee,<br>Advertising<br>company     | Results from<br>Evaluation   | 12/31/15      |

The evaluation was based on the estimated total number of impressions made for all marketing messaging. The campaign was successful, with approximately 13.5 million total impressions estimated.

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Objective 2: Assess the walkability of at least 10 Hillsborough County neighborhoods by September 2014.

Strategy: Walkability audits

| Action Steps  | Responsible<br>Team Members                               | Resources<br>Needed   | Potential<br>Partners   | Outcome (Products)   | Time<br>Frame          |
|---|---|---|---|--|------------------------|
| Determine plan,<br>process, and select<br>tool for audit                              | Partner in Obesity<br>Prevention (POP)<br>Members         | Walkability<br>assessment,<br>team members                                  | University of South<br>Florida (USF)<br>Center for Urban<br>Transportation<br>Research (CUTR),<br>City of Tampa | Walkability tool<br>selected   | Nov 2013               |
| Identify communities/<br>neighborhoods for<br>audits                                  | POP Members,<br>FDOH-Hillsborough                         | Time, staff   | CUTR, City of<br>Tampa  | Target communities<br>selected- all of<br>Hillsborough                     | Dec 2013               |
| Recruit partners,<br>volunteers,<br>participants                                      | POP,USF CUTR,<br>FDOH-Hillsborough,<br>City of Tampa      | Time, staff   | CUTR, City of<br>Tampa, POP,<br>FDOH- Hillsborough  | Many volunteers,<br>groups   | Mar/Apr 14             |
| Complete Walkability<br>Audits throughout<br>Hillsborough County<br>neighborhoods     | POP, USF CUTR,<br>FDOH-<br>Hillsborough, City<br>of Tampa | Time, staff,<br>volunteers, forms,<br>website                               | USF students, USF<br>CUTR, City of<br>Tampa, POP,<br>FDOH-<br>Hillsborough                                      | Walkability audits<br>done throughout<br>Hillsborough County               | May 2014               |
| Analyze results and evaluate  | POP, USF CUTR,<br>City of Tampa                           | Results of walk audit, research   | City of Tampa<br>Neighborhood<br>division, Green<br>Artery, Tampa<br>Heights                                    | Evaluation results   | June 2014 &<br>ongoing |
| Present results and<br>recommendations<br>to relevant<br>stakeholders                 | USF CUTR, POP,<br>City of Tampa,<br>FDOH-Hillsborough     | Research, time,<br>staff  | City/municipalities,<br>policy makers<br>throughout<br>Hillsborough<br>County                                   | Awareness of results<br>throughout<br>Hillsborough County                  | Fall 2014              |
| Utilize results &<br>recommendations<br>to promote<br>increased physical<br>activity? | POP   | Audience to share<br>results with, media<br>venues                          | City of Tampa,<br>County<br>Commission, City<br>of Temple Terrace,<br>City of Plant City                        | Increased physical<br>activity levels<br>throughout<br>Hillsborough County | Dec 31, 2014           |
| Evaluate project & action plan/results  | POP   | Evaluation<br>materials,<br>research on PA,<br>Results of surveys           | POP, CUTR, City<br>of Tampa   | Results of action<br>plan/evaluation<br>results                            | Mar 31, 2015           |
| Seek opportunities to publish results   | FDOH-HC   | Evaluation, results<br>of survey, audit<br>data, Peer-<br>reviewed journals | POP, CUTR, City<br>of Tampa   | Publication of walkability audit and results                               | June 30, 2015          |

| Priority Area: (   | Chronic Diseases                                 |   |                     |  |   |               |
|--|--|---|---------------------|--|---|---------------|
|  |  |   | Hillsborough County |  | Florida State   |               |
| Population affected by diabetes  |  |   | 11.8%               |  | 10.7%   |               |
| Diabetes-related hospitalizations  |  |   | 2401                | per 100,000  | 2083 per 1  | 00,000        |
| Blacks have twice  | the mortality rate of W                          | /hites from Dia   | betes.              |  |   |               |
| needs and assets.  |  |   |                     |  | ulations by understandin  | <b>°</b>      |
|  | ne availability of diab<br>prove access and avai |   |                     | tor those at risk or                                     | diagnosed with the disea  | ise and       |
| Strategy: Research   | ו  |   |                     |  |   |               |
| Action Steps   | Responsible<br>Team Members                      | Resource  | s Needed            | Partners   | Outcome<br>(Products)   | Time<br>Frame |
| Develop<br>project<br>requirements<br>for an<br>internship   | FDOH-<br>Hillsborough                            | Local academic<br>Institutions/FDOH-<br>Hillsborough staff time   |                     | USF  | Student project<br>requirements<br>developed  | Sep 2011      |
| Interview and<br>select student to<br>evaluate<br>diabetes<br>management/<br>education<br>availability and<br>capacity<br>Hillsborough<br>County     | FDOH-<br>Hillsborough                            | Staff time  |                     | USF  | Student intern is selected  |               |
| Monitor<br>student progress<br>and provide<br>guidance on<br>project   | FDOH-<br>Hillsborough                            | Staff time, student time, preceptor                               |                     |  | Student produces<br>final report with<br>recommendations<br>on diabetes<br>management<br>capacity | Dec 2012      |
| Student<br>presents results<br>to Chronic<br>Disease<br>Committee  | Student, FDOH-<br>Hillsborough                   | Staff time, student<br>time, meeting space,<br>presentation tools |                     | Chronic<br>Disease<br>Committee                          | Presentation  | Dec 2012      |
| Chronic<br>Disease<br>Committee<br>develops CHIP<br>based on results<br>and needs<br>identified that<br>will impact<br>hospitalization<br>and deaths | Chronic Disease<br>Committee                     | Committee t<br>meeting spa  |                     | Chronic<br>Disease<br>Committee,<br>Community<br>Leaders | CHIP developed<br>based on results  | Dec 2013      |

## Priority Area: Social and Mental Health

Goal: Continue to support partnerships focused on behavioral and mental health.

Objectives: Attend scheduled Central Florida Behavioral Health Network (CFBHN) Circuit 13 Consortium meetings.

#### Strategy: Support

| Action Steps                            | Responsible<br>Team Members                                | Resources<br>Needed      | Partners | Outcome (Products)  | Time<br>Frame |
|---|--|--------------------------|----------|---|---------------|
| Attend monthly<br>scheduled<br>meetings | Office of Health<br>Equity staff,<br>FDOH-<br>Hillsborough | Agency staff and<br>time | None     | Provide RFP Letters of<br>Support for partners, as<br>appropriate, and<br>financial support, when<br>available, from FDOH-<br>Hillsborough grant<br>efforts | Ongoing       |