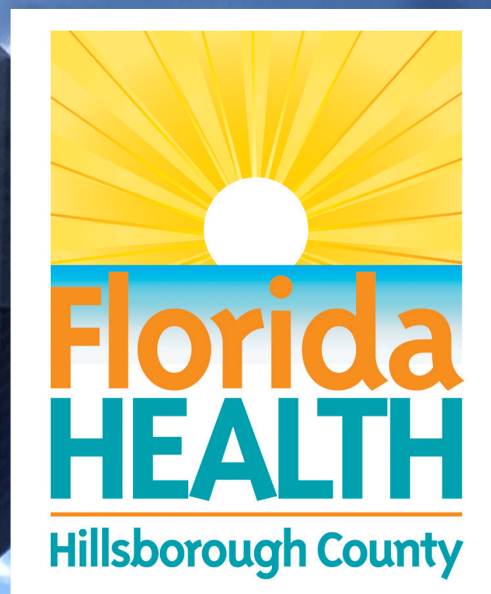


DOH – HILLSBOROUGH ANNUAL REPORT FISCAL YEAR 2015 – 2016



RICK SCOTT
GOVERNOR

CELESTE PHILIP, MD, MPH
STATE SURGEON GENERAL & SECRETARY



The Florida Department of Health in Hillsborough County is a state agency in partnership with county government. This Annual Report summarizes the activities and accomplishments of the department for the period of July 1, 2015 through June 30, 2016.

Produced by Florida Department of Health in Hillsborough County

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Publication Date: February 2017

Message from the Director



To the Community and Employees of the Florida Department of Health in Hillsborough County

It is with great pleasure that I present the 2015 – 2016 Annual Report for the Florida Department of Health in Hillsborough County (DOH-Hillsborough). DOH – Hillsborough is proud of the significant contributions it has made toward improving the health of Florida's citizens and visitors to our state. This report presents the many outstanding highlights from the past fiscal year, providing an overview of our organization while showcasing the services, performance and impact we provide to our community. I am very proud of our dedicated staff who provided 167,998 services last year.

Public health impacts our communities in countless ways each and every day, and last year was no different. In early February, Hillsborough County experienced its first case of the Zika Virus. The case was imported by a resident who traveled to another country. Locally we created an incident management team to take immediate steps to prevent the spread of the disease in our community. Working collectively with our county partners we developed a plan to prevent, and detect cases, while reducing the spread of mosquitos.

The Florida Department of Health in Hillsborough County is committed to being a model public health agency continuously evolving to exceed the needs of our community, customers, and employees. I thank our community partners, who work together to improve the health of our community. I am proud to lead a team of Healthcare Professionals who each day wholeheartedly demonstrate their devotion to public health to those they serve.

Sincerely,

A handwritten signature in black ink, appearing to read "Doug Holt". The signature is stylized with a large, looping "D" and a cursive "Holt".

Douglas A. Holt, M.D., Director
Florida Department of Health – Hillsborough

Message from the State Surgeon General and Secretary



Dear Hillsborough County Community Members,

Every year, county health departments in Florida present individual reports that highlight some of the ways the county has worked to advance health in their area. I am pleased to present the Florida Department of Health in Hillsborough County's 2016 Annual Report.

Through coordinated efforts at the local level, the Department works to improve the health and lives of every member of the community. Priorities for improving public health in Florida are addressed through internal agency initiatives and collaboration with our partners.

The achievements of the Florida Department of Health in Hillsborough County (DOH-Hillsborough) this past year have demonstrated our commitment to working collaboratively and creatively to address public health challenges.

DOH-Hillsborough has seen great achievements through their groundbreaking "Get Into Fitness Today" (GIFT) program. The GIFT program is an evidence-based intervention program aimed at reducing the prevalence of chronic disease through obesity prevention. Participants have seen excellent results. In the past year, 81 percent of participants reported weight loss, and 90 percent reported increased physical activity and that they ate more fruits and vegetables.

Through intervention programs like GIFT, DOH-Hillsborough and valuable community partners encourage residents to pursue healthier lifestyles by making informed decisions about the factors that affect their health.

We have made great strides to move health forward in the past year, and with your ongoing support and collaboration, the Florida Department of Health will continue to make meaningful contributions to public health in our communities.

Sincerely,

A handwritten signature in black ink, appearing to be "C. Philip", written over a circular stamp.

Celeste Philip, MD, MPH
State Surgeon General and Secretary

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Governance

Strategic Planning

The Florida Department of Health in Hillsborough County conducted a strategic planning process during the fall of 2015 to define the direction and course of the agency for our clients, employees, and community for the next three years. This strategic plan will position the department to operate as a sustainable integrated public health system under the current economic environment and to provide our residents and visitors with high quality public health services. This is a living document that we will evaluate and update regularly to address new challenges posed by the changing environment of public health in Florida.

The Strategic Planning Process Committee championed the planning process which involved participation from numerous internal stakeholders at all levels of the organization over a three month period.

Leadership approached the strategic planning process with a number of guiding principles in mind:

- ◆ Protect, promote, and improve public health
- ◆ Impact on children, adults, and families
- ◆ Interventions addressing social determinants of health
- ◆ Urgency, importance and impact to the community



Mission – *Why do we exist?*

To protect, promote and improve the health of all people in Florida through integrated state, county and community efforts.

Vision – *What do we want to achieve?*

To be the Healthiest State in the Nation.

Values – *What do we use to achieve our mission and vision?*

Innovation: We search for creative solutions and manage resources wisely.

Collaboration: We use teamwork to achieve common goals and solve problems.

Accountability: We perform with integrity and respect.

Responsiveness: We achieve our mission by serving our customers and engaging our partners.

Excellence: We promote quality outcomes through learning and continuous performance improvement.



STRATEGY MAP

STRATEGIC PRIORITY AREAS	STRATEGIES	OBJECTIVES
HEALTHY MOMS AND BABIES GOAL: Reduce infant mortality	Social marketing and education	The strategic plan objective will be implemented through the objectives for Florida Healthy Babies and the Hillsborough Community Health Improvement Plan action plans.
LONG, HEALTHY LIFE GOAL: Increase healthy life expectancy	Educating groups on the impact of high Body Mass Index and resources to help promote a healthier weight Improve the results for both Hillsborough County's HIV Prevention Continuum and its HIV Care Continuum Implement a Condom Distribution Program as a structural level intervention in Hillsborough County	By December 31, 2018, reduce the rate of overweight and obese children ≥ 2 and $5 \leq$ years old from 26.8% (2015) to 24.8%. By December 31, 2018, reduce annual number of newly diagnosed HIV infections from 348 (2015) to 320.
EFFECTIVE AGENCY PROCESSES GOAL: Establish a sustainable infrastructure, which includes a competent workforce, sustainable processes and effective use of technology, which supports all of the department's core business functions	Enhance and market the DOH-Hillsborough Exit Survey Process Identify potential career paths within the DOH-Hillsborough organization Develop a sustainable system to reward exceptional employees with proven track record of great performance Maximize local revenue collection through evaluation and updating of fees, grants and donations	By December 31, 2018, reduce the three-year rolling average employee turnover rate from 15% (2013-2015) to 13%. By December 31, 2018, increase the annual Non-Schedule C revenues by \$1,500,000.

Councils

Community Council

The Council engages its resources to assess needs, provide positive collaborative community activities, and disseminate information necessary for the promotion and protection of the health of residents and visitors.

Noon Year's Eve 2015

The Community Council participated in the Noon Year's Eve 2015 event at Tampa's Lowry Park Zoo on December 31, 2015. Tara Spiller and Van Fritz served as our Champions for this event, leading the efforts of a group of 13 volunteers from the department. This event saw over 1,250 promotional items distributed to more than 1,000 visitors. The items contained literature and information about the department's various services. More than 90 Community Satisfaction Surveys were collected from event participants.

National Public Health Week 2016

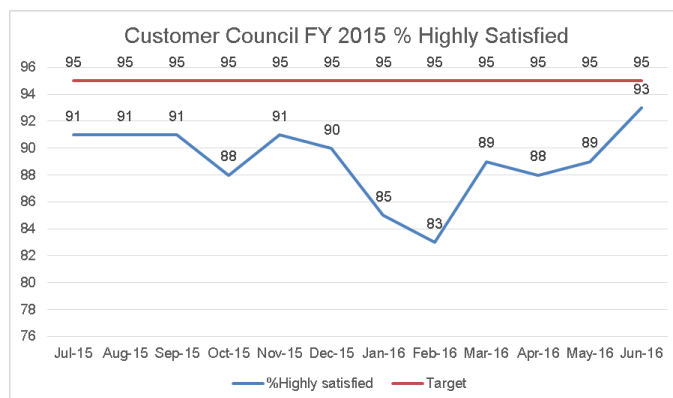
The Community Council organized several outreach events for DOH-Hillsborough's National Public Health Week celebration.

- ♦ On April 6th, seven community council volunteers distributed more than 875 promotional items to more than 250 college-aged students visiting our booth during a University of South Florida, Bull Market
- ♦ The council participated in the Northdale Family Fun Fest. A team of eight volunteers distributed more than 2,200 promotional items to more than 1,500 attendees

Additionally, a number of smaller events were conducted at the University of South Florida, College of Public Health that were attended by a number of DOH-Hillsborough employees to continue to build and maintain our relationship with the College of Public Health.

Customer Council

Provides the highest quality service to satisfy Florida Department of Health in Hillsborough County customers' needs by consulting, advising, counseling, and making recommendations to the Senior Management Team.



Accomplishments and Highlights

Customer Service Certification Training

The Customer Council created a Certification Training Program that continues to enhance the level of service we provide to our clients. The program started in September 2015 and consisted of 4 days of training. A group of 22 DOH - Hillsborough employees successfully completed this training. The second Customer Service Certification Training started in September 2016.

Increase Program Participation

Last fiscal year an average of 24 programs reported data each month; this year participation increased to 29 programs. Examples: Federally Qualified Health Care Centers, Community Health Programs and Disease Control Programs.

Complaint Tracker

This is the first fiscal year with full data reporting in the complaint tracker. There were a total of 22 complaints entered with 95 percent of those being acknowledged within one day. Service recovery action was taken 95 percent of the time. Of the complaints, 32 percent were due to processes. The individual programs will determine what process improvements are needed.



Governance

Employee Council

The Council provides recommendations to enhance the work environment, employee wellness and satisfaction. The Council oversees standing committees for Wellness, Safety, and the Employee Morale Squad.

Accomplishments and Highlights

Florida State Employee Charitable Campaign

The Council served as point of contact for the coordination of the annual campaign. Council members encouraged staff to give through payroll deduction, as well as hosting two events: a Chili Cook-Off and a Favorite Sports Team Day. These events raised a combined total of \$165, which was donated to the campaign.

Employee Wellness

- ♦ The Fall Health Challenge - September 2 through November 25. The 12-week challenge was biggest loser style and based on our own Get Into Fitness Today program. Participants followed the 12-week Get Into Fitness Today program and were asked to weigh in once a week to track their progress. Fifty-two employees signed up to participate in the challenge with 24 completing the entire 12 weeks of the challenge. The winning team lost 4.67 percent of their total body weight. All of the teams who



completed the challenge had participants who lost weight!

2016 Distance Challenge, that ran from February 29 through May 22. The theme of the challenge was "Road Trip!", and the 21, four person teams completed an amazing 19,793 miles during the 12-week period.

- ♦ Employee Health and Fitness Day Walk - In recognition of National Employee Health and Fitness Day, the committee organized a 30-minute walk through Downtown on May 18,

2016. Ten employees participated in the walk and walked just over 1.2 miles during their lunch break.



Quality Council

Provide guidance and consultation to the managers of DOH - Hillsborough to facilitate a journey toward organizational performance excellence and quality results. The Council oversees a standing committee for Strategic Planning.

Accomplishments and Highlights

- ♦ Updated the Quality Council SharePoint with links to the Department of Health Bright Ideas Database and the Quality Improvement tools from the Department of Health Office of Performance Improvement
- ♦ Met with executives from the Florida Sterling Council to review trainings and services available
- ♦ Presented at a Cultivating Successful Leaders class about how to select an improvement project
- ♦ Designed a project selection sheet to help Divisions select improvement projects
- ♦ Completed the Department of Health Problem Solving Methodology training
- ♦ Participated in and provided support for various improvement projects throughout the agency
- ♦ Completed the training to become certified Lean Six Sigma Green Belts
- ♦ Initiated a DMAIC project to reduce duplicate clients in Health Management System to complete certification
- ♦ Developed and presented training to Health Management System users

Administrative Services

Finance and Accounting General Services Human Resources Information Technology Knowledge Management Employee Development Vital Statistics

Finance and Accounting

Managed a budget of \$39.8M, including federal, state and local funding sources, processed accounts receivables and accounts payables, including 20 standard contracts, totaling \$5.4M.

General Services

Managed security, housekeeping, fleet and building maintenance for our 12 locations throughout the county.

Human Resources

Maintained more than 400 career and contracted positions; hired 109 staff and had 15 retirements. Each retiree had an average of 21 years of service, the longest being 38 years of service. Additionally, we had 1,700 volunteers that contributed more than 6,000 hours of service to the department. Human Resources began the process of transitioning our human resource functions to a new regional office. Our Worker's Compensation rate went from 2.2 percent to 1.8 percent, which is more than four times lower than the allowable Department of Health rate of 8.8 percent.

Information Technology

Installed, operated, and maintained all voice, data, and video communications systems for the department. Staff provided network and desktop computer support services at 15 locations within Hillsborough County which included the Tampa Medical Quality Assurance office and two separate Brain and Spinal Cord Injury Prevention program offices.

Knowledge Management

Supported and administered Health Management System, records management, coordinated third party billings, managed insurance contracts, continued report writing, and oversaw agency's quality improvement activities.

Vital Statistics

Recorded 20,357 new births and 10,061 deaths in Hillsborough County in 2015 - 2016. Vital Statistics office continued their partnership with Hillsborough County Tax Collector's Offices to issue certified birth certificates in six of their offices.

Accomplishments and Highlights

Finance and Accounting

- ♦ Reduced their paper record storage by 80 percent, moving to an electronic filing system for their disbursements and receipts

General Services

- ♦ Through the use of improved climate control systems and LED lighting, saved \$35K in electrical consumption from the previous year
- ♦ Coordinated an Active Shooter training program for the department in collaboration with the Safety Committee

Employee Development

- ♦ Trained all supervisors in staffing process and interviewing skills; trained all employees in empathic listening and crucial conversations, with an overall satisfaction rate of 96 percent.
- ♦ Graduated Class IX of our Cultivating Successful Leaders program

Information Technology

- ♦ Upgraded network bandwidth at four locations, converted six file servers to a virtual server environment running Microsoft 2012 operating system
- ♦ Moved internet website to Florida Department of Health Cascade server environment, and moved intranet website to Microsoft SharePoint 2016

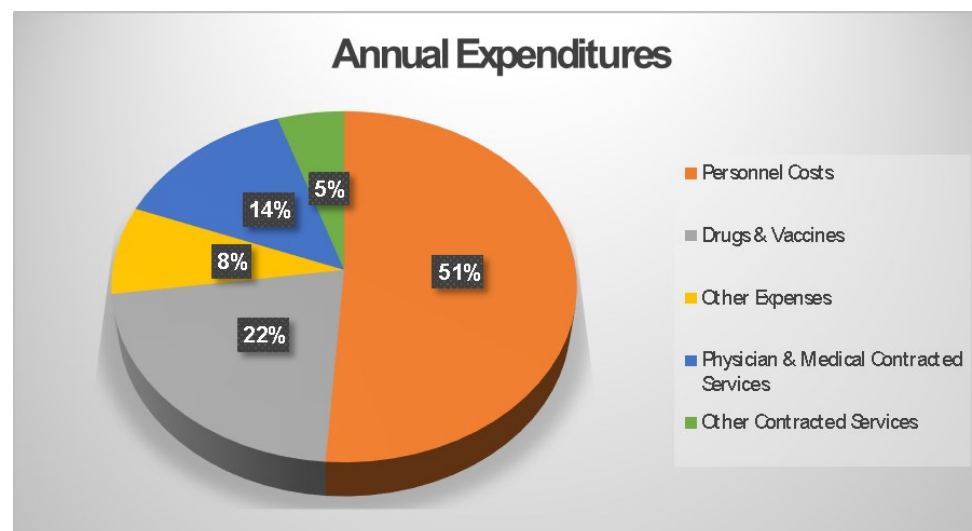
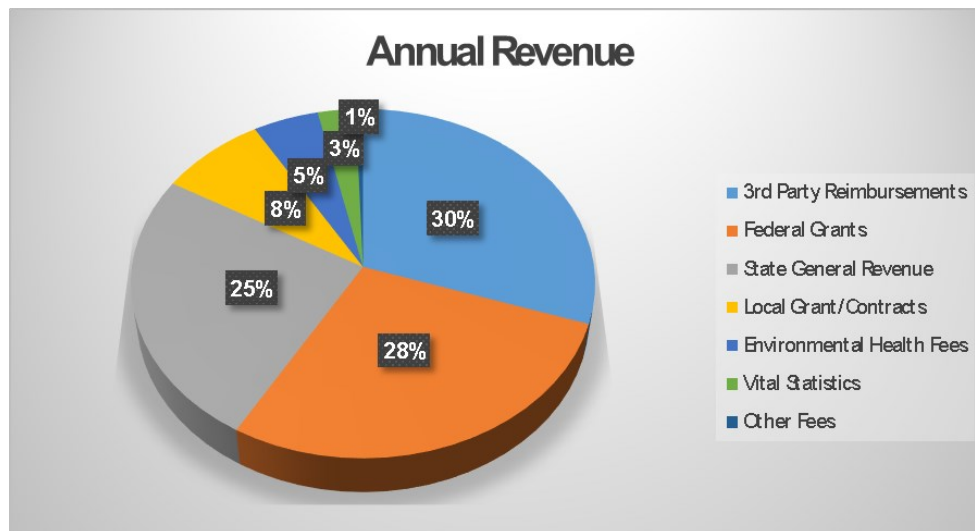
Vital Statistics

- ♦ Partnering with the Hillsborough County Tax Collector, more than 100,000 combined birth and death certificates were issued in 2015 - 2016

Hillsborough County Vital Records issued

Birth Certificates	49,748
Death Certificates	57,430

Administrative Services



Goals for 2016 - 2017

- ◆ Implement a web-based Vital Statistics platform, which should reduce customer wait times and decrease printer errors
- ◆ Establish a new Vital Record's satellite office to better serve clients in the southern region of the county
- ◆ Complete conversion of Crystal reporting to Logi Analytics reporting
- ◆ Complete Active Shooter drills in each location throughout the county
- ◆ Convert all SharePoint sites to Microsoft Share-Point 2016
- ◆ Upgrade Office Suite to Microsoft Office 2016
- ◆ Upgrade all desktop computers to Microsoft Windows 10 operating system
- ◆ Streamline human resources processes that changed as a result of regionalization, including labor relations, classifications, recruitment, payroll, and leave and attendance
- ◆ Cross-train our in-house liaisons to more effectively manage regional human resource functions
- ◆ Present the following topics for Employee Development:
 - Supervisors:** DiSC Assessment for Employee and Team Development, Four Imperatives of Great Leaders and Seven Habits of Highly Effective People
 - Employees:** Building Cohesive Teams, Effective Meetings, and Quality Improvement Techniques
- ◆ Implement a new performance management system and staffing system

Community Health

Epidemiology

The Epidemiology program provides a number of services for the community including reportable disease and outbreak surveillance and investigations, and education to community partners about the control and prevention of communicable illnesses. The Epidemiology staff works closely with local medical providers, schools, child care centers and long-term care facilities to increase community vaccination rates and to promote illness-preventing behaviors. Epidemiology staff members communicate regularly with county stakeholders through educational presentations and health promotion events.

Table 1. Total number of outbreaks and cases reported by Epidemiology staff

	FY 13 - 14	FY 14 - 15	FY 15 - 16
Cases	3,258	4,177	4,008
Outbreaks	35	107	59

Mercury Exposure at a Daycare Center

In November 2015, DOH-Hillsborough Epidemiology investigated a case of mercury poisoning in a three-year-old male. The child's home was tested by Florida Department of Environmental Protection and found to be free of mercury contamination. At the urging of the DOH - Hillsborough, the Department of Environmental Protection tested the daycare facility the child attended and found elevated mercury levels. Interviews by Epidemiology staff found that the daycare owner had purchased an antique blood pressure cuff which contained mercury. The blood pressure cuff was removed after the children had pulled it apart, spilling mercury onto the flooring. Epidemiology staff facilitated the testing of all individuals exposed to mercury at the daycare center. Including the initial case, 23 exposed individuals were tested and 16 were found to have mercury poisoning. The Environmental Protection Agency response team completed a remediation of the center to ensure a safe, mercury-free environment for returning children.

Syndromic Surveillance

Epidemiology staff utilizes emergency department data to monitor disease and illness in our county. Staff has improved the reporting system by adding an additional hospital and two urgent care centers. Daily analysis has allowed for a rapid public health response when necessary.

Hepatitis Programs

Perinatal Hepatitis B

The goal of the Perinatal Hepatitis B Prevention Program is to protect infants who are exposed to the hepatitis B virus during birth. From July 1, 2015 through June 30, 2016, 26 women were enrolled in the Perinatal Hepatitis B Prevention Program in Hillsborough County. All infants received hepatitis B immune globulin within the first 12 hours of birth. Thirteen of these 26 cases received the hepatitis B immune globulin and all three doses of the recommended hepatitis vaccines by 12 months of age. Three months after the third vaccine is given, a post vaccine serology test is done to ensure the infant is immune to hepatitis B. Ten of the 26 infants completed the post-vaccine serology, and all attained immunity to hepatitis B. The additional 16 infants are still completing the process.

Hepatitis in Young Adults

The Hepatitis in Young Adults Program was implemented in 2013 to assess the risk factors associated with chronic hepatitis B and C in adults between the ages of 18 to 30. From July 1, 2015 through June 30, 2016 there were a total of 57 chronic hepatitis B cases and 351 hepatitis C confirmed cases among 18 to 30 year-olds, with interviews completed for 165 of these cases.

Emerging Infectious Disease Response

The Epidemiology Program conducts surveillance and provides timely information to healthcare providers and the community regarding emerging infectious diseases. Zika virus has been linked to serious birth defects, including microcephaly, when contracted by expectant mothers during pregnancy. The Epidemiology program began conducting surveillance on Zika virus in January 2016. On February 3, 2016, Governor Scott directed the state Surgeon General to issue a Declaration of Public Health Emergency for counties of residents with travel-associated cases of Zika. As of June 30, 26 individuals were investigated for the Zika virus. Ten of those individuals were confirmed as travel related cases.

Goals for 2016 - 2017

- Increase number of providers reporting of diseases to the DOH-Hillsborough
- Continue partnership with county mosquito control to ensure rapid response in controlling and preventing mosquito-borne illness

Community Health

Health Promotion and Education

Most deaths in the United States are due to chronic diseases and their complications. As obesity rates remain high, the comorbidities of diabetes and heart disease are of particular focus in our education efforts. Our goal of prevention is accomplished by providing evidenced-based education to community members. Each participant is taught how to make and maintain lifestyle changes that support disease risk reduction and improved health. The National Diabetes Prevention Program, Diabetes Self-Management Education, and our Get Into Fitness Today support group sessions address both obesity and diabetes, and supports healthier hearts.

Diabetes Prevention Program

The Diabetes Prevention program assists individuals at risk for developing Type 2 diabetes to lower their risk through weight loss, improved nutrition and physical activity. This Centers for Disease Control and Prevention year-long curriculum is an evidence-based program with proven results. To ensure increased capacity for diabetes prevention in the community, our Master Trainer provides Lifestyle Coach training throughout the year. From July 2015 through June 2016:

Diabetes Prevention Program opportunities	6
Participants who completed education	31
Physician/Providers reached	173
Lifestyle Coaches trained	16
Lifestyle Coach training opportunities	3



Goals for 2016 - 2017

- Increase provider referrals
- Deliver at least four Lifestyle Coach trainings
- Increase opportunities for community classes and migrate to new PREVENT T2 curriculum

Diabetes Self-Management Education

The Diabetes Self-Management Education is an American Association for Diabetes Educator standards-based program, that is available to people with diagnosed diabetes. Hillsborough County's rate of diabetes is higher than the Florida state average. Participants learn skills and information that help them better control their blood glucose levels, lowering their risk for complications. This program is currently led by a Registered Dietitian.

Goals for 2016 - 2017

- Increase provider referrals and participants
- Increase opportunities throughout the county
- Achieve full accreditation by American Association for Diabetes Educator



Get Into Fitness Today

The Get Into Fitness Today program consists of facilitated group meetings that encourage and support individuals in achieving a healthy weight through improved nutrition and increased physical activity.

Successes in 2015 - 2016:

Participants losing weight	81%
Participants increased fruit/vegetable intake	90%
Participants increased physical activity	90%

www.GetIntoFitnessToday.net, our online programming has continued to grow.

Goals for 2016 - 2017

- Increase visitors and visits to online Get Into Fitness Today program
- Identify marketing grant opportunities
- Schedule marketing efforts on a regular, ongoing basis

Community Health

Partners in Obesity Prevention Coalition

Partners in Obesity Prevention is a community partnership spearheaded and facilitated by DOH-Hillsborough that has entered its 9th year. With obesity efforts and resources increasing in the community, POP focused on developing an online educational resource focused on healthy weight in children for parents, healthcare providers, and schools. PartnersInObesityPrevention.com



Goal for 2016 - 2017

- Develop and disseminate the Children's Healthy Weight Educational Resource Library

Breast and Cervical Cancer Early Detection Program

The National Breast and Cervical Cancer Early Detection Program as administered by the Centers for Disease Control and Prevention funds the Florida Breast and Cervical Cancer Early Detection Program.

Hillsborough County's regional program uses federal and state funds to provide pap smears, mammograms, and clinical breast exams to women 50 to 64 years of age in Hardee, Highlands, Hillsborough and Polk counties who lack insurance to cover these service. The program is based on population percentages of different racial and ethnic groups, with contracted providers providing the services.



Over the past year, **Reach and Connect**, an educational outreach activity, provided program eligibility and HPV vaccine information, as well as the importance of receiving regular breast and cervical cancer screenings in community locations in Hardee, Highlands, Hillsborough, and Polk counties.

Services provided in 2015-2016:

Mammograms:	1,578
Clinical Breast Exams:	239
Pap Smears:	119

Breast Cancers identified:	29*
Cervical Cancers identified	0

* When cancers are identified through testing, clients are linked to providers for additional testing and treatment.

Our staff is an active partner in the Tampa Bay Community Cancer Network.

Goals for 2016 - 2017

- Ensure enough service providers for convenient access for breast and cervical cancer screenings
- Efficiently and appropriately utilize all funding for services

Sterilizations

Federal Title X funds vasectomies and tubal ligations provided to eligible individuals at low to no cost through contracted providers in Hillsborough County. Services are provided based on funding.

Sterilizations 2015 - 2016	
Tubal Ligations (women)	30
Vasectomies (men)	17



Community Health

Childhood Lead Poisoning Prevention

All lead test results for adults and children in Hillsborough County are monitored and investigations and case management are conducted for children 0-6 years of age with a blood lead level of $\geq 10 \mu\text{g/dl}$. Education is provided to help eliminate lead in the home. Most adult lead cases are through occupational exposures. These cases are evaluated and education is provided to ensure individuals are educated about lead hazards.

In-service training is provided upon request to healthcare providers, along with community education for families, childcare centers, homeowners, buyers, property managers, construction industry trades, and local code enforcement.

New child lead cases, ages 0 -16 years	42
Adult cases, ages 17 - 60+ years	12
Provider/Community educations	22

Outreach

Through our provider outreach efforts, more testing is occurring in healthcare settings with use of the in-house Lead Care II onsite laboratory. This practice has dramatically increased lead testing in children.



Goals for 2016 - 2017

- Child lead cases are reported within 15 days of testing
- Increase education to providers, members of high-risk communities, childcare centers, homeowners, tenants and property managers

School Health Services

School Health Services provides funding from state and federal sources for contracted services to the School District of Hillsborough County with the goal of ensuring children are in school and ready to learn.

This program office is responsible for ensuring the annual Florida Youth Behavioral Risk Survey is completed in identified schools and all school district health services are reported.

SCHOOL HEALTH SERVICES PROVIDED	2015 - 2016
Nursing Services	2,164,442
Screenings (vision, hearing, scoliosis, growth and development/BMI)	187,988
Medication doses administered	213,445
Educational presentations	2,407

Goals for 2016 - 2017

- Ensure screenings are completed according to state guidelines.



Community Health

Office of Health Equity

The Office of Health Equity is part of the Community Health Division in the Florida Department of Health in Hillsborough County. Our goal is for all of Hillsborough County to achieve optimal health where we live, learn, work, play, and socialize. Through our programs and services, we strive to ensure that all of Hillsborough County has access and opportunity to achieve full health potential by addressing the social determinants of health, through policy, system and environmental changes, as well as assessment and education.



OHE in collaboration with the USF Office of Engagement and Community Partnerships convened the **Research that Matters Conference**. Special guest speaker—Dr Henrie Treadwell, Morehouse School of Medicine

Tobacco

The Office of Health Equity continued to protect our community from tobacco related health risks with funding from the Hillsborough County Anti-Drug Alliance. The focus of our tobacco initiatives are centered around Hillsborough County businesses and multi-unit housing complexes. These initiatives helped to educate and assist with tobacco-related policies that support smoke-free environments, cessation and smoke-free living.

Dental Health Program

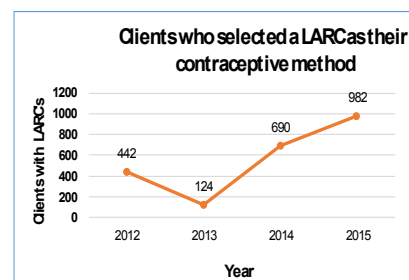
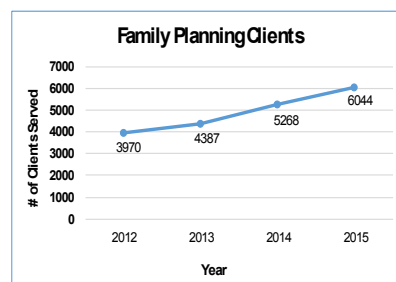
The Office of Health Equity Dental Program manages two dental programs to provide dental services across the county. The Community Dental Health Program continues to provide quality, no cost dental services to pregnant and postpartum women, infants and children. The goal is to increase access

to health care and to prevent and control diseases and conditions related to poor oral health. The School Based Sealant Program provides dental screenings, early and urgent care referrals, fluoride varnish and application of sealant material to prevent tooth decay on the permanent molars to second graders. During the 2015 - 2016 school year, the program expanded to include all 90 Title I elementary schools.

Family Planning (Title X)

School Based Sealant Program	No. Served 2013-2014	No. Served 2014-2015	No. Served 2015-2016
Dental Screenings	1,108	3,154	5,376
Preventative Sealants	900	2,483	4,198
Early Care Referrals	402	1,503	2,269
Urgent Care Referrals	149	221	195

The Title X Family Planning Program plays a key role in preventing unintended pregnancies, reducing the incidences of abortion and improving birth outcomes. Services include contraceptive counseling and supplies, preconception and interconception health counseling, infertility counseling, STD screenings, Reproductive Life Plan review, and referral/availability of a medical home for those who need one.



(LARC) Long-acting reversible contraceptives

Community Health

Health in All Policies

Health in All Policies is a cross-sector collaborative approach used to encourage government agencies to consider health in their decision-making. The Office of Health Equity engaged in Health in All Policies education with the Hillsborough County City-County Planning Commission, Hillsborough Metropolitan Planning Organization, Hillsborough County Schools' School Health Advisory Committee, and Hillsborough Area Regional Transit Authority. With the Planning Commission, a walkability assessment of the University Area was conducted to understand neighborhood-level access to community services and assets. In fiscal year 2016 - 2017, the Planning Commission will contract with the Office of Health Equity to revise the City of Tampa's Comprehensive Land Use Plan. Additionally, the Office of Health Equity will be working with the Metropolitan Planning Organization on a draft Health in All Policies resolution, and on the national Healthiest Cities Challenge grant.

Health Impact Assessments

Health Impact Assessments are a systematic process that can be used to advance health and equity in communities by considering the impacts of a proposed plan, policy, program, or project on health. Health Impact Assessments is a tool for non-health sectors to use to incorporate health in the planning and decision making process. The Office of Health Equity has established itself as a leader in this area, completing three Health Impact Assessments to date. Parks and Recreation related Health Impact Assessments were completed in Town 'N' Country in partnership with the Hillsborough County Department of Recreation, and in Wimauma with the Hispanic Services Council.

Office of Health Equity also partnered with the Hillsborough County Metropolitan Planning Organization to determine the impacts of a proposed complete streets implementation plan for a corridor connecting two major trail ways in the Town 'N' Country region of the county.

Impacts assessed for the completed Health Impact Assessments include determinants such as access to physical activity, green space/nature, safely designed roadways, and social engagement opportunities. The outcomes studied include: chronic disease, mental health and well-being, crime-related incidents, bicycle and pedestrian injuries and deaths, heat-related illness, and more.

Healthy Start Administration Unit

In cooperation with the Healthy Start Coalition of Hillsborough County, our Healthy Start Administration Unit ensures every infant and prenatal mother is afforded the opportunity to receive access to available care and developmental programs.

The Healthy Start Administration Unit ensures that the clients are accounted for and that the information for those families who desire services is quickly forwarded to the Healthy Start Coalition for care coordination. Services can also be initiated or offered by client request or third party referral. Services are available during pregnancy and baby's first year of life.

Healthy Start Administration Unit Screen Input FY 2015 - 2016	
Clients	No. of Screens
Infants	17,323
Prenatal Women	15,897

Goals For 2016 - 2017

The Office of Health Equity will continue to focus on policy, systems and environmental changes that provide access and opportunity for optimal health.

Our strategies will focus on

- ◆Community Engagement/Health in All Policies
- ◆Health Impact Assessments
- ◆Family Planning Services
- ◆Dental Programs
- ◆Tobacco Policies and Assessments
- ◆Healthy Start Data Coordination



Disease Control

HIV/AIDS Program Office and Surveillance

The Area 6 HIV/AIDS Program Office coordinates local HIV/AIDS program planning, development, contracts, and evaluation, as well as serves as the liaison to the HIV/AIDS Section in the Bureau of Communicable Diseases at Central Office. The Program Office staff manage over \$1 million worth of contracts for HIV/AIDS patient care, housing, prevention, and early intervention services.

The Surveillance Unit collects, analyzes, and disseminates epidemiological data. The Unit reports HIV infections to the Centers for Disease Control and Prevention. The data is used to plan, implement, and evaluate HIV/AIDS programs and interventions.

The Surveillance Unit is also responsible for the Medical Monitoring Project covering west central and southwest Florida. The project is designed to learn more about the experiences and needs of people who are receiving care for HIV.

The Project will help to answer the following

- ◆ How many people living with HIV/AIDS are receiving care?
- ◆ How easy is it to access care and use prevention and support services?
- ◆ What needs of persons living with HIV/AIDS are not met?
- ◆ How is treatment affecting people living with



HIV/AIDS?

Accomplishments and Highlights

Implemented High Impact Prevention interventions and targeted HIV testing to comply with the National HIV/AIDS Strategy's goals of reducing the number of people infected with HIV; increasing access to care and optimizing health outcomes for people living with HIV/AIDS; and reducing HIV-related health disparities.

Developed and implemented a Pre-Exposure Prophylaxis (PrEP) and non-occupational Post-Exposure Prophylaxis (nPEP) Plan for Hillsborough County.

Implemented the “**Test Tampa Bay**” campaign. Designed to increase HIV testing and make it routine, the campaign includes billboards, bus advertisements, radio and public service announcements, and grand round talks.



The Surveillance Unit implemented the “**Data to Care**” program, a public health strategy using HIV surveillance data to identify HIV-diagnosed individuals not in care, link them to care, and support the HIV Care Continuum.

HIV/AIDS Program Coordinator received a “**Shining Star**” award from The AIDS Institute for his work as the Department of Health Co-Chair of the Florida HIV/AIDS Prevention Planning Group, as well as a USF Health Award of Appreciation for significant contributions to the Connect to Protect Coalition and the Tampa Bay area.

Minority AIDS Coordinator received the “**Excellence Award**” for health and science from the Tampa Chapter of the National Coalition of 100 Black Women.

Goals for 2016 - 2017

- ◆ Improve the results for both Hillsborough County's HIV Prevention Continuum and its HIV Care Continuum
- ◆ Provide education and training on PrEP for health department and community-based organization staff
- ◆ Initiate Test and Treat programs
- ◆ Increase the proportion of HIV-infected women receiving anti-retroviral therapy
- ◆ Implement a Condom Distribution Program as a structural level intervention
- ◆ Refine the “Data to Care” program, raising linkage and retention rates

Disease Control

Immunization and Refugee Service

Immunizations

The Immunization Program focuses on increasing vaccination levels in Hillsborough County. Under-immunized and unimmunized children and adults leave the potential for outbreaks of disease. By providing education, vaccinations, and building community partnerships we strive to eliminate vaccine-preventable diseases. The Immunization Program offers free vaccines to eligible children through the Vaccines for Children Program, and offers select adult immunizations in clinical and outreach settings. We also provide post-exposure vac-



inations to individuals exposed to rabid or potentially rabid animals.

The Florida Department of Health in Hillsborough County supported a local health initiative to be school ready through provision of immunization services with the Back 2 School Coalition of Hillsborough County during events held before the start of the school year.

Refugee Health

Hillsborough County is one of 35 counties providing Refugee Health services in the state of Florida; it is the second largest Refugee Health Program in the state. The vision of the Refugee Health Program is to be a leader in providing culturally sensitive health services for persons who have fled their home country to flee persecution and seek a better life and self-sufficiency in the United States. Within this vision is the goal to protect public health from communicable disease through the review of overseas medical examination records and the provision of health assessments and immunizations. The distribution of refugee arrivals in Hillsborough County in the federal fiscal year 2015 - 2016 was 3,614.

Accomplishments and Highlights

In September 2015, Hillsborough became the first Welcoming County in Florida, and the Florida Department of Health in Hillsborough County participated in the Tampa celebration Stronger Together A Cultural Festival showcasing the cultural diversity of our community and the contributions made by newly arriving refugee and immigrant families.

**Keep Vaccine
Between
You & Disease**

Program	Clients	Visits	Services
VFC-Immunizations	2,972	3,944	13,033
VFC-Refugee	494	525	1,828
Adult-Immunization	2,578	3,299	6,830
Adult-Refugee Immunizations	3,708	4,630	10,474
Refugee Assessments	4,148	7,905	68,880
Rabies	132	N/A	483

Disease Control

Sexually Transmitted Diseases

The mission of the STD Program is to reduce the number of new STD infections and prevent disease-related complications through the promotion of sexual health education, early disease identification, and timely treatment.

We accomplish this through a competent public health workforce providing comprehensive care and education in the clinic, and integrated with the efforts of our Surveillance Unit and early disease identification carried out by the Disease Intervention Specialists in the field.

Additionally, to increase testing capacity within our community to encourage everyone to “know their status,” the program has testing funding initiatives with Synergy, the Juvenile Assessment Center, Ybor Youth Clinic/YES programs and Metro Wellness whereby they are able to offer free or low cost STD testing.



Program Outcomes/Services Provided

During fiscal year 2015 - 2016, the Program provided services to 7,869 unduplicated patients through the clinic, jail linkage to care initiative and field investigations.

In addition, over 6,000 tests were provided via our Community-Based Organization partners under our approach to “take public health services where we cannot go, and to those we cannot reach” at a discounted cost of \$33,703, for a realized savings of \$209,155 over the list price.

Accomplishments and Highlights

- ◆ After trying for the better part of five years, we successfully conducted an outreach event at a bath house focusing on testing members of the high-risk Men Who Have Sex With Men demographic.
- ◆ Conducted 16 outreach events including six STD education presentations in zip codes with high health disparities. Free Gonorrhea, Chlamydia, Syphilis, Hepatitis and HIV testing was provided during these events.



Goals for 2016 - 2017

- ◆ Relocate STD Program (Clinic and Field Investigations) to the University Area Community Health Center
- ◆ Implement Test and Treat protocols at STD Clinic
- ◆ Implementation of Enhanced (Gonorrhea, Chlamydia, Syphilis and HIV positive lab results) Texting of STD Results
- ◆ Implement PrEP referrals protocol in clinic and field for high-risk, HIV negative individuals
- ◆ Implement the use of tablets in the field, for real-time data entry



Disease Control

Specialty Care Center

The continuation of state of the art medical expertise as it relates to HIV/AIDS clinical services through direct client services and community collaboration.

The Specialty Care Center is currently managing 2,495 unduplicated HIV positive clients.

The Specialty Care Center Oral Health clinic currently manages 720 unduplicated clients. These clients came in for 15,133 visits receiving 82,952 total services in fiscal year 2015 - 2016.

The Specialty Care Center Pharmacy processed over 75,000 prescriptions during this past calendar year.

Medical services are provided by a team of dedicated clinical staff and vital community contracts and collaborations. Our core medical staffing is comprised of a team of highly experienced Nurse Practitioners contracted through Tampa General Hospital, Florida Health Sciences. Our Physician oversight and HIV/AIDS research is provided through the University of South Florida, College of Medicine. Our Specialty Care Center Pharmacy is



staffed by a private company that ensures services are rendered in the most efficient manner possible. We have outstanding relationships with the Francis House, Metropolitan Wellness and Community Centers, Drug Abuse Comprehensive Coordinating Office, USF Division of Pediatrics Hillsborough County HealthCare Plan, Florida AIDS Network and the Hillsborough County jail. We have numerous contracts with private providers to ensure specialized services are available for the clients we serve.

Accomplishments and Highlights

The Specialty Care Center expanded services this fiscal year to include specialized women's health care, including but not limited to high risk GYN services and family planning services. We also offer on-site colposcopy and anoscopy services. We



also expanded services to include on-site mental health services. Our on-site laboratory, dental clinic, pharmacy, research center, AIDS drug assistance program and provision of space for the two case management agencies truly provide the single stop services that are the most efficient for the clients we serve. In 2016, we began Hepatitis C treatment for some of our identified co-infected (HIV and HepC) patients. We have also begun the preparatory processes of the test and treat and the PrEP initiatives as outlined by Central Office and identified as a community need with our partners.

Goals for 2016 - 2017

- ◆ Continuing to review financial sustainability
- ◆ Remain competitive as changes occur in the health care arena
- ◆ Ensure our collaborations remain strong and consistent to serve our clients
- ◆ Continue to expand usage of an efficient electronic health record for clinical and oral health services



Francis House



Disease Control

Tuberculosis Center

Tuberculosis Program

The Tuberculosis Program's purpose is to protect the health of our diverse community through competent public health education, intervention and treatment of tuberculosis. We provide clinical care and treatment services for active and latent tuberculosis and evaluation for persons exposed and at-risk for infection. Persons with active tuberculosis (TB) are treated through directly observed therapy in clinical and field settings.

The Tuberculosis Program provided 21,021 services to 1,279 unduplicated clients. This included 43 active cases of tuberculosis and evaluation of 232 contacts. Additionally, three community presentations and one health fair were attended by program staff to provide education and awareness about tuberculosis in our community.

The Tuberculosis Program collaborates with the Tampa Hillsborough Homeless Initiative and leads the Promoting Health in Homeless Shelters Workgroup aimed to engage homeless housing providers in adopting infection prevention guidelines and providing health education to staff and residents.

World TB Day 2016

Annually, World Tuberculosis Day is held on March 24th to recognize the day that Robert Koch identified *Mycobacterium tuberculosis*, the bacterium that causes Tuberculosis. This year, on March 25, 2016 the program collaborated with community partners to provide 80 participants with tuberculosis testing, 85 participants with sexually transmitted infection testing, and 41 participants with immunizations. The event was supported through a partnership with Trinity Café, a not-for-profit serving meals to the homeless and hungry.

UNITE TO
→ END
TB

TAKE ON
TB

Too many people
in our country
still suffer from
tuberculosis (TB).

9,557 TB CASES REPORTED IN THE U.S. IN 2015

493

TB Deaths
in 2014

A Typical TB Case Requires:

180
days of
medications

PLUS

- X-rays
- Lab tests
- Follow-up & testing of contacts

\$450
MILLION

Total cost to U.S.
for TB cases in 2015.

*Our progress towards elimination is slowing -
the U.S. saw the first increase in cases in over 20 years!*

To learn more about TB, visit: www.cdc.gov/tb

NOVEMBER, 2016



Centers for Disease
Control and Prevention
National Center for HIV/AIDS,
Viral Hepatitis, STD, and
TB Prevention

Environmental Health

Environmental Health

Our purpose is to protect our residents and visitors from hazards in their environment that can cause illness, injury, or death. Our 19 programs rely on education and prevention as the first line of defense.

Community Environmental Health

One of the most important programs that Community Environmental Health facilitates is the Rabies Program. Since the rabies virus is nearly 100 percent fatal in humans, the department ensures that all possible rabies exposures are reported and investigated in a timely manner. Utilizing a large network of community partners like the Hillsborough County Pet Resource Center, local veterinary offices, hospitals, and medical clinics, DOH - Hillsborough investigated approximately 2,600 possible rabies exposures. The department clears bite animals with no signs of rabies from required quarantines, submits specimens to the Bureau of Public Health Laboratories for rabies testing, and recommends human rabies prophylaxis for high risk exposures.



Safe Drinking Water

The Safe Drinking Water Program protects public health by ensuring that all 651 public water systems in Hillsborough County provide residents and visitors with safe drinking water that meets federal and state drinking water standards. Our mission is to prevent illnesses and deaths that can occur from waterborne diseases or chemical contaminants in water. This is accomplished through engineering plan reviews, inspections, monitoring of water quality data, and providing technical and education services to water system owners and the public. The program is reviewed yearly by the Department of Environmental Protection and the Department of Health to ensure

adherence to all policies and rules. Our program review conducted on April 6, 2016 received an excellent overall rating of 101.3 percent.

Onsite Treatment and Disposal Program

The Onsite Sewage Treatment and Disposal System program ensures the proper installation of all new and repaired septic systems. All systems are permitted and inspected according to regulations found in Florida Administrative Code 64E-6 and Florida Statute 381. There are currently approximately 120,000 onsite septic systems in Hillsborough County. Each year approximately 850 of the existing onsite systems are permitted for repair and approximately 500 new onsite systems are permitted and installed. All onsite installations, both new and repaired, are inspected by the Onsite Sewage Treatment and Disposal System program staff before being approved for use. In addition, over 650 onsite septic systems that require advanced treatment, commercial waste disposal, and those in industrial manufacturing areas, are inspected each year to verify proper operation and rule compliance. The onsite sewage program is a major component in the overall improvement of water quality in the Tampa Bay Watershed.

Environmental Health Reaching Out Into the Community

Besides performing public health inspections, staff from Environmental Health and other departmental sections provide a helping hand to low income elderly residents by painting their homes as part of the annual Paint Your Heart Out event.



Nutrition

Nutrition

The Nutrition Division of Florida Department of Health in Hillsborough County consists of the Special Supplemental Nutrition Program for Women, Infants and Children (WIC), as well as, professional staff who work within the community providing nutrition education, menu and meal plan assistance, and nutrition services to partner programs throughout the county.

Hillsborough County WIC is the third largest program in the state, providing nutrition assessments, education, breastfeeding promotion and support, and supplemental healthy foods including fresh fruits and veg-



etables to pregnant and post-partum women and children up to five years of age. These services have long-term beneficial effects during critical periods of growth and development for ensuring healthier newborns and thriving children.

Eligible women are encouraged to use WIC services as early in their pregnancy as possible to receive the full benefit of nutritional counseling and the supplemental foods available through the program. The WIC program continues to progress in making women aware of the benefit of early enrollment.

Rapid Process Improvement Project

Over the course of the year we worked a project to streamline our clinic processes and standardize each of our eight clinic sites. This project helped the flow of the clinics by improving customer satisfaction and wait times.

Breastfeeding Peer Counselor Program

WIC is the recipient of a Breastfeeding Peer Counselor grant which enables Hillsborough County to provide more direct support to new mothers who may be interested in breastfeeding or are interested in learning more about the benefits of breastfeeding. Among our staff, WIC is proud to have two International Board Certified Lactation Consultants, as well as, 20 Certified Lactation Counselors located throughout our sites. We also established a dedicated hotline for breastfeeding support (813) 496 - 2229 (BABY). Our breastfeeding peer counselors are available by phone from 8 a.m. to 9 p.m., seven days a week to answer any questions or concerns a Mom may have about breastfeeding her child.

Accomplishments and Highlights

- ◆ Caseload increased from 31,173 to 33,178 clients
- ◆ Worked with 159 community based organizations to provide WIC and Nutrition program information for eligible clients
- ◆ Attended 78 community based health fairs and presentations to promote WIC and Nutrition services in the community
- ◆ Trained over 150 attendees at our Annual WIC Vendor Training
- ◆ WIC clinics partnered with Federally Qualified Health Centers in the "**WIC Smiles 4U**" program. Mobile dental units visit WIC clinics and provide preventative dental care to clients
- ◆ Received the Gold Level Florida Breastfeeding Friendly Employer Award

Goals for 2016 - 2017

- ◆ Continue Caseload Growth
- ◆ Increase breastfeeding rates
- ◆ Partner with local community agencies to help decrease childhood obesity rates by 2 percent
- ◆ Implement an enhanced vendor training program for potential WIC stores



Public Health Preparedness

Public Health Preparedness

The Public Health Preparedness mission is to promote and protect the health and safety of the residents and visitors to Hillsborough County by mitigating the effects of a disaster through education and planning for, responding to and recovering from both natural and man-made incidents and disasters, or pre-planned events. Our strategies are based on the divisional goals of Prevention, Education, Surveillance and Intervention.

Emergency Support Function #8

Provides command and control for the health and medical system during emergencies

Special Needs Sheltering Program

Develop and maintain a registry of individuals having specific medical needs and staff to operate medical shelters.



Risk Communications and Public Information

Deliver coordinated, prompt, and actionable information to the whole community using consistent, accessible, and culturally and linguistically appropriate methods.

Planning, Training and Exercising

Develop formalized plans and partnerships to support and respond to events that threaten public safety.

Cities Readiness Initiative Program

Develop a distribution system to provide prophylaxis medication to all residents and visitors of the County.



Medical Reserve Corps

Recruit, train and sustain medical volunteers to assist during emergencies, incidents or pre-planned events.

Accomplishments and Highlights

Preparedness program effectiveness is measured annually using a composite rating system that encompasses 22 specific capabilities. The score for this fiscal year 2015 - 2016 was 4.9 of 5.

Designed and conducted a Mass Prophylaxis full-scale exercise activating multiple response agencies from nine counties with active participants totaling more than 3,500 individuals. The exercise was a first in the nation by combining a detection, community response and a mass prophylaxis into a single exercise.

The Disease Control Division led a team of individuals from across the department and volunteers from the community to operate a Point of Dispensing. The team was able to increase throughput by 37 percent serving 23,040 persons within a 24-hour period and reduced medication errors from an average 1.9 percent to .03 percent.



Hospitals were tested on their ability to safely provide care to a surge of patients requiring decontamination and extensive medical care. Emergency medical staff drilled on safely donning and doffing of personal protective equipment, setting up equipment and conducting full decontamination procedures providing definitive medical care to victims.



Public Health Preparedness

Zika Virus Response

Hillsborough County experienced its first case of the Zika Virus in early February 2016. The case was imported by a resident who traveled to another country and an incident management team was established to take immediate steps to prevent the spread of the disease.

The department coordinated with county partners developing a plan to prevent and detect cases, and to reduce the spread of mosquitos.



The department hosted a community meeting with government and political officials to ensure understanding of the threat and communicate actions that were being taken to protect the public.

Additionally, the department conducted a table top exercise and hosted multiple Community Roundtable Meetings with the Governor and Surgeon General.



During this time 96 individuals were identified as potential cases by our Epidemiologists and aggressive investigation and mosquito control efforts were taken. This led to no local transmission of the disease.



Medical Reserve Corps

Medical Reserve Corps volunteers donated 2,226 hours of their time to participate in activities providing \$109,566 in in-kind services.

Provided on-scene first aid to the Gasparilla Marathon event.

Participated in over 35 different trainings and drills.

Provided medical and non-medical services to support a regional mass prophylaxis full-scale exercise involving nine separate counties.



Supported West Central Florida Medical Reserve Corps in Pasco County by providing veterinary support for a large event to provide care and vaccinations to community pets.

Supported the community's Back-to-School Health Fairs by providing immunizations to children.

Goals for 2016 - 2017

- ◆ Increase outreach to instill a sense of personal responsibility for recovering from disasters
- ◆ Expand existing partnerships to address gaps in preparedness
- ◆ Provide timely and appropriate health risk communications
- ◆ Increase Medical Reserve Corps volunteers by 5 percent



Division Contacts

Florida Department of Health - Hillsborough

Main Line: (813) 307-8000 ■ 1105 East Kennedy Boulevard ■ Tampa, Florida 33602

Unless noted, area codes are 813.....		Telephone:	Fax:
Health Department Director	Douglas A. Holt, M.D.	307-8008.....	272-6984
Administrative Services Director	Christina Ciereck	307-8015 x6303.....	272-6249
Assistant Director	Cindy K. Morris, R.S.	307-8008.....	272-6984
Community Health Director	Leslene Gordon, Ph.D., R.D., L.D./N.....	307-8015 x7101.....	307-8094
Community Health Nursing Manager.....	Cindy Hardy, R.N.	307-8015 x7102.....	307-8094
Disease Control Director	Carlos Mercado, M.P.H.	307-8015 x6321.....	272-6984
Nursing Director.....	Gisela Hernandez.....	307-8015 x6402.....	307-8094
Environmental Health Director	Brian Miller, R.S.	307-8015 x5901.....	272-7242
Epidemiology Manager	Warren R. McDougale, Jr., M.P.H.	307-8015 x6701.....	276-2981
HIV/AIDS Program Coordinator	Jim Roth.....	307-8015 x6501.....	276-2839
Immunizations/Refugee Manager	Jylmarie Lewis, M.P.H.	307-8015 x7701.....	274-1946
Information Technology Manager	Chris Wagner.....	307-8015 x3401.....	272-5685
Legal Counsel.....	Beverly H. Diehr, J.D.	727-507- 4326.....	727- 507- 4329
Medical Director (HIV/STD/EPI).....	Charurut Somboonwit, M.D.	307-8008.....	272-6984
Medical Director (TB/Refugee)	Beata Casañas, D.O.	307-8008.....	272-6984
Medical Director (SCC)	Jamie Morano, M.D.	307-8008.....	802-9743
Nutrition Director.....	Bonnie Watson, R.D.N., L.D.N., C.L.C.	307-8015 x6312.....	307-8087
Nutrition Program Coordinator	Jennifer Waskovich, M.S., R.D., L.D./N.....	307-8015 x7425.....	307-8087
Office of Health Equity Manager	Allison Nguyen, M.P.H.	307-8015 x6601.....	307-8065
Pharmacy Manager	Leslie Betts, Pharm.D.....	307-8072.....	272-7240
PH Preparedness Director	Ryan J. Pedigo	307-8015 x4401.....	276-8789
Public Information Officer	Steve Huard.....	307-8044.....	276-8789
STD Manager	Sophia Hector, M.P.H., C.P.H.....	307-8015 x4501.....	307-8027
TB Manager	Jylmarie Lewis, M.P.H.	307-8015 x4701.....	975-2014
Vital Statistics Manager.....	Stephen Sandoval.....	307-8002 x4001.....	903-3370

CLINIC LOCATIONS

Immunization and Refugee Service: 8605 North Mitchell Avenue, Tampa, 33604 ■ (813) 307-8077 ■ Fax (813) 274-1946

Tuberculosis Center: 8515 North Mitchell Avenue, Tampa, 33604 ■ (813) 307-8047 ■ Fax (813) 975-2014

Specialty Care Center (HIV/AIDS/STD): 1105 East Kennedy Boulevard, Tampa, 33602 ■ (813) 307-8064 ■ Fax (813) 273-3721

NUTRITION / WIC LOCATIONS

For all offices Phone: (813) 307-8074 and Fax: (813) 307-8087

Brandon: Oakfield Medical Plaza, 220 South Moon Avenue, Brandon, 33511

College Hill: 2313 E. 28th Avenue Tampa, 33505

Joyce Ely: 205 14th Avenue, S.E, Ruskin, 33570

North Hillsborough: 9827 North Sheldon Road, Tampa, 33635

Palm River: 7728 Palm River Road, Tampa, 33619

Plant City: 307 Michigan Avenue, Plant City, 33563

Sulphur Springs: 8605 North Mitchell Avenue, Tampa, 33604

University Area: 13601 North 22nd Street, Tampa, 33613

VITAL STATISTICS and TAX COLLECTOR LOCATIONS

For all offices Phone: (813) 307-8002 and Fax: (813) 903-3370

University : (Main office) 13601 North 22nd Street, Tampa, 33613

St. Joseph's Women's Hospital: 3030 West Martin Luther King Jr. Boulevard, Tampa, 33607

Tax Collector Office : 3011 University Center Drive, (Suite 150), Tampa, 33612

Tax Collector Office : 1834 Jim Redman Parkway, (SR 39), Plant City, 33563

Tax Collector Office : 4100 West Martin Luther King Jr. Boulevard, Tampa, 33614

Tax Collector Office : 3002 East College Avenue, Ruskin, 33570

Tax Collector Office : 3030 North Falkenburg Road, Tampa, 33619

Tax Collector Office : 601 East Kennedy Boulevard, (14th floor), Tampa, 33602

[illegible]

Healthiest Weight

tools:



my healthy weight

set goals

my Florida plate



eat your colors

small steps

big rewards

move more, sit less

Keep Vaccine Between You & Disease

Your flu shot is the first & most important step to fight the flu.



FluFreeFlorida.com

Keep healthy habits between you & the flu.



Every year, vaccine before Halloween!



Don't touch your face with unwashed hands.



Don't touch or shake hands with people who are sick.



Clean & disinfect frequently touched surfaces.

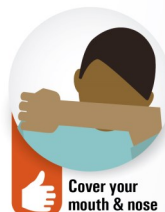


Stay home when you're sick & keep your children home when they're sick.



Wash your hands often with soap & water.

Regular soap & water should be your first choice. Alcohol-based hand sanitizer your second choice.



Cover your mouth & nose when you cough or sneeze.

Cough or sneeze into your upper sleeve or elbow, not your hands, if you don't have a tissue.



Pass the turkey not the flu! Get your flu vaccine if you haven't earlier.





MISSION:

To protect, promote and improve the health of all people in Florida through integrated state, local and community efforts.

VISION:

To be the **Healthiest State** in the Nation.

Florida Department of Health
Hillsborough County
Post Office Box 5135
Tampa, Florida 33675-5135
Phone: 813-307-8000

*We invite you to view our other online
publications and materials at:
hillsborough.flhealth.gov*