## Health Advisories – Boil Water Notices

Use the assistance of your County Health Department and/or District FDEP office, and FDEP’s Mandatory Health Effects Language, located on FDEP’s website at:

- [https://floridadep.gov/water/source-drinking-water](https://floridadep.gov/water/source-drinking-water)
- [https://www.epa.gov/waterutilityresponse](https://www.epa.gov/waterutilityresponse)

### Hurricane Preparedness & Response Procedures

| Prior to start of Hurricane Season | 1. Review hurricane response plan.  
|                                | 2. Ensure emergency notification List is up to date  
|                                | 3. Critical Customer list up to date  
|                                | 4. Review with your operator procedures before, during and after hurricane  
|                                | 5. Make sure the generator is running properly, sufficient fuel on hand and you have an agreement with a fuel supplier.  
|                                | 6. Ensure adequate supply of disinfectant is kept on hand during hurricane season  
|                                | 7. Exercise flushing valves to ensure they are working  
|                                | 8. Have a supply of generic precautionary boil water notices printed to keep on hand. |

| Pre- Hurricane                 | 1. Notify customers ahead of time if there is a power outage to boil their water as a precaution until they are notified by the owner or water operator  
| (36 to 48 hrs prior to arrival) | 2.  
|                                | 3. |

| Hurricane Watch                | 1. Notify customers ahead of time if there is a power outage to boil their water as a precaution until they are notified by the owner or water operator  
| (24 to 36 hrs prior to arrival) | 2.  
|                                | 3. |

| Hurricane Warning              | 1.  
| (24 hrs or less prior to arrival) | 2.  
|                                | 3. |

| Recovery Procedures            | 1. Update your status in the FDEP StormTracker, indicating if PBWN issued or generator is needed.  
|                                | 2. Notify customers if outage occurred and PBWN is issued  
|                                | 3. Contact the Hillsborough County Emergency Operations Center  
|                                | 4. Contact the FDOH-Hillsborough County Health Department for notification of PBWN and for assistance in issuing notices or taking clearance samples or any other public health concerns. |